ESG reporting officer

Links daily factory operations to the company's sustainability goals by collecting reliable environmental and safety data on the production floor.



REQUIRED COMPETENCES

Score out of 10 · highlighted bars mark the top score (10)

Human-centric collaboration skills 8
Talks daily with operators about green practices

Green skills and sustainability awareness 9
Spots poor waste sorting and energy waste on the floor

Digital fluency and critical thinking 8
Enters daily measurements with tablets and software

Logic thinking and problem-solving 7
Investigates meter readings that look wrong

Adaptability and resilience 8
Switches easily between floor tasks and digital tasks

Emotional intelligence and empathy 6
Listens to safety concerns and reports them accurately

Multicultural teamwork and conflict management 6
Helps diverse shifts follow the same safety rules

Creativity and innovation 6
Suggests ideas for faster, easier data collection

Digital ethics and responsibility 8
Makes sure reported numbers are exact and truthful

Ethical awareness and professional responsibility 10
Truthful reporting protects everyone's well-being

DAY-TO-DAY TASKS

1. Read water, electricity and gas meters on the floor
2. Check that production waste is sorted correctly
3. Enter daily environmental and safety data on a tablet
4. Collect completed safety checklists from each shift
5. Help the technical team spot leaks or energy waste
6. Report safety hazards or spills to the shift supervisor

CHALLENGES

1. Getting accurate numbers from busy machine operators
2. Working accurately in a loud, fast-paced environment
3. Noticing small data errors, like an unrealistic spike
4. Explaining why daily green checklists matter
5. Balancing movement around the plant with data entry

CAREER OPPORTUNITIES

Step up
Sustainability coordinator
Safety inspector

With extra training
Environmental technician
Compliance specialist

Later on
Specialised technical roles
Supervisory roles

Upskill in
Data tracking
Environmental rules
Digital sensors and smart data

ALIGNMENT WITH PROCESS INDUSTRIES

Fits all 8 sectors

- ✓ Chemical & petrochemical
- ✓ Pharmaceuticals
- ✓ Petroleum refining
- ✓ Mining & metal production
- ✓ Mineral & material industries
- ✓ Forest industries
- ✓ Food & beverage
- ✓ Utilities

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Lead partner for this avatar: **TIHC**

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