Team leader

Coordinates a group of operators so production runs efficiently, safely and to quality standards, bridging management and operational staff.



REQUIRED COMPETENCES

Score out of 10 · highlighted bars mark the top score (10)

Human-centric collaboration skills 10
Constant coordination and support of team members

Green skills and sustainability awareness 7
Ensures efficient use of resources and less waste

Digital fluency and critical thinking 7
Uses digital tools to monitor performance and decide

Logic thinking and problem-solving 9
Solves operational and team issues quickly

Adaptability and resilience 9
Responds to changing production demands and pressures

Emotional intelligence and empathy 10
Manages people, resolves conflicts, supports the team

Multicultural teamwork and conflict management 9
Leads diverse teams with effective communication

Creativity and innovation 7
Improves processes and team performance

Digital ethics and responsibility 6
Handles data and systems responsibly

Ethical awareness and professional responsibility 9
Responsible for safety, fairness and compliance

DAY-TO-DAY TASKS

1. Coordinate daily production and assign tasks
2. Monitor team performance and production targets
3. Support operators in solving operational issues
4. Communicate with quality, maintenance and logistics
5. Ensure safety, quality and operational compliance
6. Organise work schedules and manage shift activities
7. Report performance results and escalate issues

CHALLENGES

1. Balancing production targets with team wellbeing
2. Managing conflicts or communication issues in the team
3. Responding quickly to unexpected problems or delays
4. Adapting to changing plans, processes or technologies
5. Keeping the team motivated under high pressure

CAREER OPPORTUNITIES

Step up	Specialise in	Upskill in	Transferable
Production supervisor	Quality management	Data-driven decision-making	Leadership experience valued across process industry sectors
Operations manager	Health and safety	Automation systems	
Plant manager	Process optimisation	Smart manufacturing	

ALIGNMENT WITH PROCESS INDUSTRIES

Fits all 8 sectors

- ✓ Chemical & petrochemical
- ✓ Pharmaceuticals
- ✓ Petroleum refining
- ✓ Mining & metal production
- ✓ Mineral & material industries
- ✓ Forest industries
- ✓ Food & beverage
- ✓ Utilities

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Lead partner for this avatar: **Mindshift**

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