Warehouse and logistics worker

Keeps materials, products and information moving between production, storage and distribution: the right items, in the right place, at the right time.



REQUIRED COMPETENCES

Score out of 10 · highlighted bars mark the top score (9)

Human-centric collaboration skills 9
Coordinates daily with production, quality and transport

Green skills and sustainability awareness 8
Efficient storage and handling limit waste

Digital fluency and critical thinking 8
Uses warehouse systems, scanners and stock records

Logic thinking and problem-solving 8
Reacts when deliveries or orders do not match

Adaptability and resilience 9
Priorities change quickly with urgent orders and delays

Emotional intelligence and empathy 6
Respectful communication prevents tension when busy

Multicultural teamwork and conflict management 7
Diverse teams working under shared deadlines

Creativity and innovation 6
Suggests better ways to organise space and routes

Digital ethics and responsibility 8
Accurate stock data supports traceability

Ethical awareness and professional responsibility 9
Safe handling of goods and honest reporting

DAY-TO-DAY TASKS

1. Receive deliveries and check them against documents
2. Store items following safety and traceability rules
3. Prepare materials for production or pick for dispatch
4. Update stock records with scanners or software
5. Move goods safely with pallet trucks or forklifts
6. Report damaged, missing or mislabelled items
7. Coordinate with production, quality and transport

CHALLENGES

1. Keeping stock records accurate at a fast pace
2. Following strict rules for heavy or regulated goods
3. Preventing damage, contamination or loss of materials
4. Working with changing schedules and priorities
5. Communicating clearly about shortages and delays
6. Handling urgent requests without compromising safety

CAREER OPPORTUNITIES

Step up
- Warehouse coordinator
- Inventory control assistant
- Logistics operator
- Supply chain assistant
- Shift team leader

With further training
- Forklift operation
- Warehouse management systems
- Transport coordination
- Customs documentation
- Stock planning

Upskill in
- Smart warehousing
- Traceability systems
- Route optimisation
- Sustainable logistics

ALIGNMENT WITH PROCESS INDUSTRIES

Fits all 8 sectors

- ✓ Chemical & petrochemical
- ✓ Pharmaceuticals
- ✓ Petroleum refining
- ✓ Mining & metal production
- ✓ Mineral & material industries
- ✓ Forest industries
- ✓ Food & beverage
- ✓ Utilities

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Lead partner for this avatar: **BFE**

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